



Client Advisory

Withdrawal of Manual BL Amendments – Zone 4 locations

Dear Valued Customer,

In order to better serve our customers and improve our business processes, **CMA CGM** would like to emphasize that effective 1st February 2018, any amendments pertaining to shipments from below locations we will only process BL Amendments received through our eBusiness platform for all **CMA CGM** Registered customers. We will not process any amendment requests received on an email and as hand-written scanned copies of BL draft.

Since inception of Online BL Amendment module, we have done tremendous enhancements to ease the customer experience and to provide better visibility on your requests.

In this context, we request you to **submit all your future BL draft amendment through CMA CGM eBusiness platform ONLY.**

We are also attaching the user guide on submitting online BL correction request through web.

This facility is available for all our existing registered users on www.cma-cgm.com. For new users, you can register on the following link.

<http://www.cma-cgm.com/ebusiness/registration/information>

We look forward to your support and remain at your disposal for any support required on this subject.

| Zone | Booking office | Booking Prefix | |
|------|----------------|----------------|-----|
| | | CMA | ANL |
| 4 | Kolkata | CII | AAJ |
| 4 | Coimbatore | CMI | AVD |
| 4 | Bangalore | CSI | CNL |
| 4 | Cochin | CSN | AAM |
| 4 | Tuticorin | AID | AMV |
| 4 | Chennai | AIS | AAK |
| 4 | Vishakhapatnam | IGC | IGA |

Best Regards,

CMA CGM Agencies India Pvt. Ltd.
22th Jan 2018