Customer Info



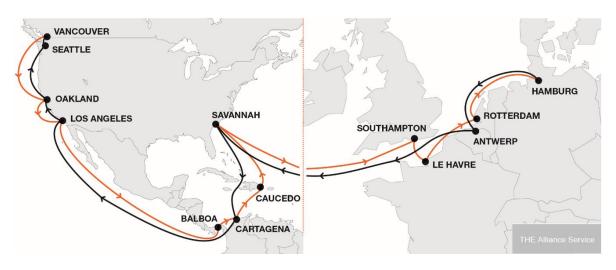
Atlantic Loop 5 (AL5) – Improved Schedule Reliability

May 3rd, 2018

Dear Customer,

In a continuous effort to improve our service quality, Hapag-Lloyd and THEA have further enhanced the AL5 service.

As of week 21, commencing with westbound voyage of MV "NYK METEOR" 056W at Southampton on May 21, 2018 the Europe port rotation will be modified in order to stabilize the schedule reliability. For the corresponding eastbound rotation this starts with MV "BARBARA" voy. 001E. The revised rotation will be as follows:



Westbound							
From/To		Savannah	Cartagena	Los Angeles	Oakland	Seattle	Vancouver
	Dep / Arr day	THU	TUE	FRI	SUN	WED	THU
Southampton	TUE	16	21	31	33	36	37
Le Havre	WED	15	20	30	32	35	36
Rotterdam	FRI	13	18	28	30	33	34
Hamburg	SUN	11	16	26	28	31	32
Antwerp	TUE	9	14	24	26	29	30

Eastbound						
From/To		Southampton	Le Havre	Rotterdam	Hamburg	Antwerp
	Dep / Arr day	MON	WED	THU	SAT	TUE
Seattle	THU	32	34	35	37	40
Vancouver	FRI	31	33	34	36	39
Oakland	MON	28	30	31	33	36
Los Angeles	TUE	27	29	30	32	35
Balboa	WED	19	21	22	24	27
Cartagena	SAT	16	18	19	21	24
Caucedo	MON	14	16	17	19	22
Savannah	FRI	10	12	13	15	18

Customer Info



The Service will continue to offer all its existing benefits:

- Only direct product from North Europe to North America Westcoast in the market
- Service extending to Seattle & Vancouver
- Excellent coverage of Intra-American markets
- Direct & fast service to Savannah
- Extensive port coverage in Europe

For further information, please contact your local Hapag-Lloyd office.

Kind regards, Hapag-Lloyd AG