## Customer**Info**



### Mediterranean - South America East Coast Service (MSE) – Update

November 23, 2017

Dear Customer,

In our continued efforts to provide you with high value service, we are pleased to inform you about further changes of our **MSE Service**. With immediate effect and although still on a trial basis we have **added a direct port call at Livorno, Italy**.

As a consequence and at the same time, we regret the **cancellation of port call at Fos-Sur-Mer**, **France** although on a temporary basis.

For our valuable customers from/to the South France markets we will continue to offer a reliable transshipment operation via Genoa, Italy.

The restructured MSE Service, covering the major markets in the Mediterranean and the East Coast of South America, will continue to be a weekly service with fixed scheduled arrivals and departures.

#### The enhanced rotation of the service will be as follows:



\*) Private call in which Hapag-Lloyd does not participate

The MSE Service continues to offer you a comprehensive market coverage in this trade with mainly direct connections and highly competitive transit times in both directions and with a hub in Malta to connect to markets in Asia, Middle East and Africa:

# Customer Info



### Transit Time (in days) - Southbound

From / to		Suape	Salvador	Rio de Janeiro	Santos*	Paranagua	Itapoa	Montevideo	Navegantes
	Arrival Day	Thu	Sat	Mon	Wed	Thu	Fri	Tue	Sat
Barcelona	Thu	20	22	24	26	27	28	32	36
FOS**	Wed	21	23	25	27	28	29	33	37
Genoa	Sat	18	20	22	24	25	26	30	34
Livorno	Mon	16	18	20	22	23	24	28	32
Gioia Tauro	Wed	14	16	18	20	21	22	26	30
Marsaxlokk	Fri	13	15	17	19	20	21	25	29
Valencia	Sun	8	10	12	14	15	16	20	24

### Transit Time (in days) - Northbound

From / to		Valencia	Barcelona	Genoa	FOS **	Livorno	Gioia Tauro	Marsaxlokk
	Arrival Day	Wed	Thu	Sat	Wed	Mon	Wed	Fri
Paranagua	Thu	26	27	29	34	31	33	35
Itapoa	Fri	25	26	28	33	30	32	34
Montevideo	Tue	21	22	24	29	26	28	30
Navegantes	Sat	17	18	20	25	22	24	26
Santos*	Mon	15	16	18	23	20	22	24
Rio de Janeiro	Wed	13	14	16	21	18	20	22

<sup>\*)</sup> Feeder connecting to/from Zarate (Argentina)
\*\*) To/from FOS via Genoa (Italy)

We are looking forward to continue the valuable relationship and the reliable service we have been providing to you.

For further information please contact your local Hapag-Lloyd office.

Kind regards,

Hapag-Lloyd AG