

■ **North Europe - South America Westcoast Service (SWX) Structural Change
– Cancellation of southbound calls at Caucedo, Dominican Republic**

May 9, 2018

Dear Customer,

In our continued efforts to provide you with high value service, we have to take various measures in order to bring the SWX Service back into the pro-forma schedule.

Therefore we have decided to withdraw southbound calls at Caucedo, Dom. Rep. with immediate effect, until further notice.

The first SWX vessel not calling at Caucedo anymore will be **MV “CMA CGM NIAGARA” Voyage 8118S**.

We will continue to offer alternative service directly to Caucedo, and with transshipment at Cartagena, Colombia, however with limited space availability.

The SWX northbound call at Caucedo will remain unchanged.

For further information, please contact your local Hapag-Lloyd office.

Kind regards,

Hapag-Lloyd AG