

## **New Updated Data Protection Terms**

Dear Customer,

The security of your data has always been at the forefront for Hapag-Lloyd. With this in mind, we are updating our processes, policies, and systems to make sure we fully comply to the General Data Protection Regulation (GDPR), which supplies standards for transparency for companies working with personal data.

Hapag-Lloyd stands fully behind this initiative. To further safeguard your privacy, we want to ensure that your contact details are properly documented in our systems and that you continue receiving business related messages from Hapag-Lloyd in the future.

We kindly ask you to confirm that you would like to continue receiving this business relevant information from us. This includes updates on rates (GRIs), surcharges, terminal and port updates to name a few.

Please verify that you would like to continue receiving these business-related messages in the future by clicking on the link below.

## » Yes, I want to continue receiving communication from Hapag-Lloyd «

To improve your experience, and to ensure that you receive only the information that you want, you will be able to unsubscribe if you no longer wish to receive information.

## **Review our updated Privacy Terms**

We have also updated the <u>Privacy terms</u> of our website to make them GDPR compliant and therefore even clearer and easier to understand. In case of questions please send an email to <u>dataprotection@hlag.com</u>.

Learn more about the General Data Protection Regulation (GDPR).

Best Regards, Hapag-Lloyd AG

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