## Customer Info



France – New Service Fee – Booking Cancellation Fee

February 13, 2017

Dear Customer,

We would like to inform you that effective **March 15**, **2017** Hapag-Lloyd will implement below Service Fee in France as follows:

## Booking Cancellation Fee

Charge Description	Charge Code	Charge Amount (Currency: EUR)	Application
Applicable if booking is cancelled after documentation cut-off	BCF	50	Per Container

For further information, please contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd France as agent of Hapag-Lloyd AG