

CUSTOMER UPDATE: PETYA CYBER ATTACK

BUSINESS-AS-USUAL FOR MSC

3rd July 2017

MSC is pleased to confirm that its operations and the wider 2M network are running smoothly in the wake of the cyber-attack which struck our 2M partner Maersk Line.

MSC and Maersk have found alternative ways to transfer data for items such as load lists and bayplans, and this is not significantly affecting vessel etas.

As stated by Maersk, the cyber-attack also affected APM Terminals (APMT) the Group's terminal division. APMT operates 76 terminals around the globe and serves the world's leading carriers and alliances.

With some of these terminals on shutdown last week, Maersk and MSC activated the necessary contingency plans. Several vessels were diverted to other terminals to ensure that customers cargoes were not unduly delayed. Customers will always be informed on a case-by-case basis when such a diversion is necessary.

MSC understands that the situation with APMT has vastly improved and almost all ports are now running close to normal.

Outside of essential schedule changes, MSC's services and business operations remain unaffected by the cyber-attack. All booking processes remain unchanged.

Yours sincerely,

MSC Mediterranean Shipping Company