

Customer Advisory: ONE READY FOR BOOKING LAUNCH!

1st February 2018

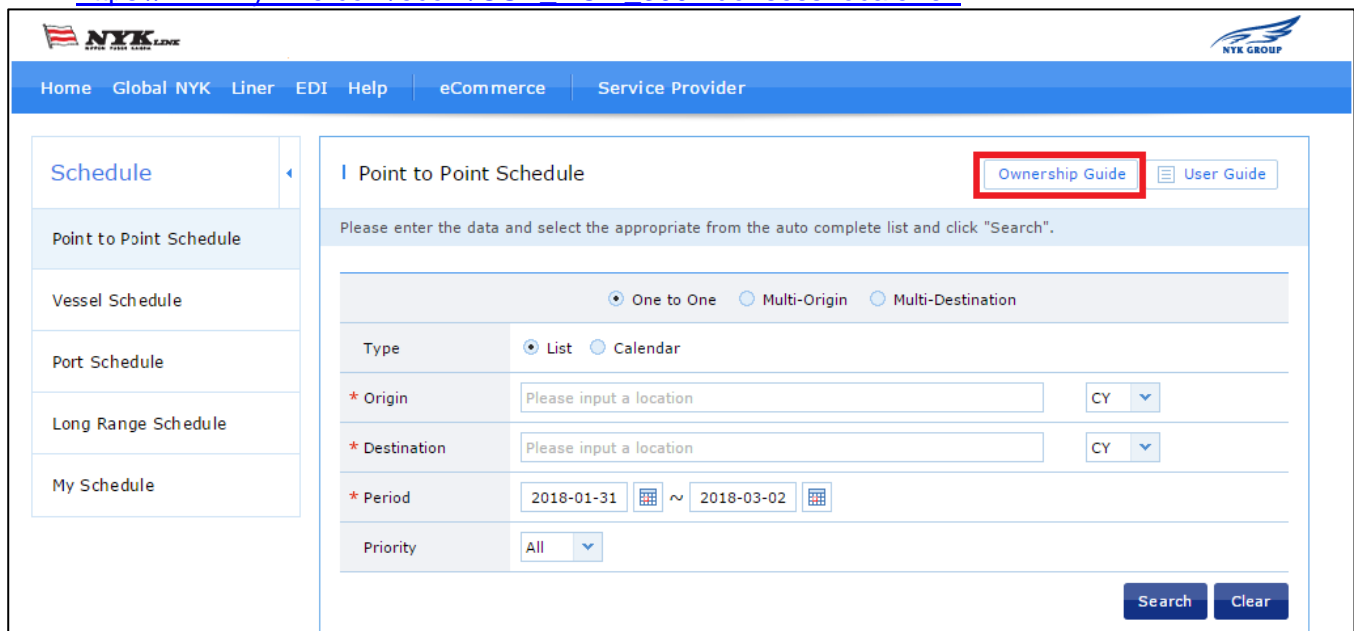
Dear Valued Customers,

As many of you may realize, NYK will soon integrate its liner services with those of two other companies to form the joint venture ONE on 1 April 2018.

In that regard, ONE will begin to take bookings from 1 February for vessels departing in April. The transition of booking acceptance from NYK to ONE will not take place globally on a single date. Rather, the migration will occur on a voyage-by-voyage basis and will depend on the origin location.

Customers are highly recommended to reference the Booking Ownership Guide before placing bookings. (Link: https://ecomm.one-line.com/ecom/CUP_HOM_3271.do?isPopup=Y&coCd=NYK) This guide has been created to indicate precisely whether a specific booking should be placed with NYK or ONE, and will help to steer customers to the appropriate booking window. Links on the NYK website to the Booking Ownership Guide are indicated below.

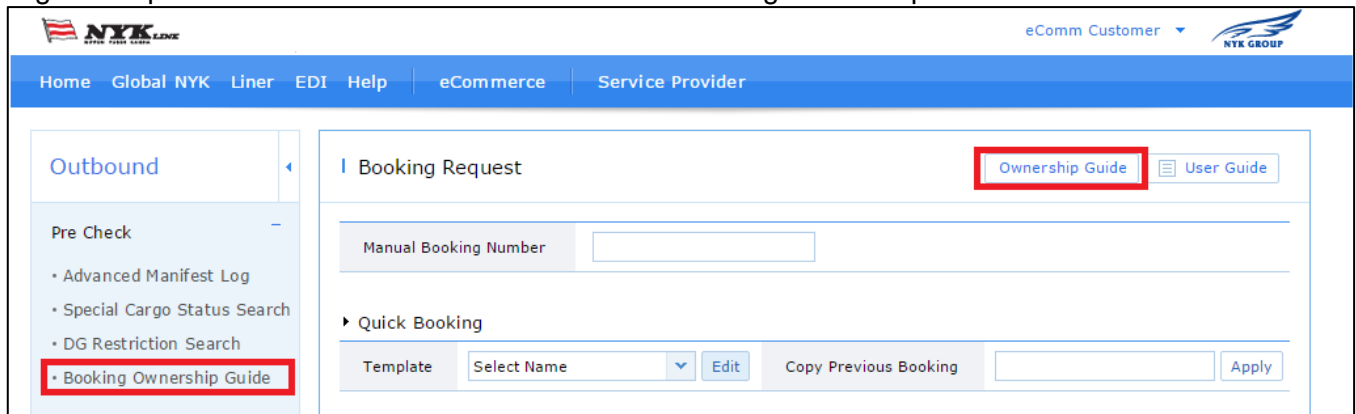
Link: https://www.nykline.com/ecom/CUP_HOM_3001.do?sessLocale=en



The screenshot shows the NYK website's search interface for Point to Point Schedules. The page has a blue header with navigation links: Home, Global NYK, Liner, EDI, Help, eCommerce, and Service Provider. On the left, there is a 'Schedule' sidebar with options: Point to Point Schedule (selected), Vessel Schedule, Port Schedule, Long Range Schedule, and My Schedule. The main content area is titled 'Point to Point Schedule' and includes a search form. At the top right of the form, there are two links: 'Ownership Guide' (highlighted with a red box) and 'User Guide'. Below the links, there is a prompt: 'Please enter the data and select the appropriate from the auto complete list and click "Search".' The form contains several fields: 'Type' with radio buttons for 'One to One' (selected), 'Multi-Origin', and 'Multi-Destination'; 'Type' with radio buttons for 'List' (selected) and 'Calendar'; '* Origin' with a text input field and a 'CY' dropdown; '* Destination' with a text input field and a 'CY' dropdown; '* Period' with two date pickers (2018-01-31 and 2018-03-02) and a range indicator; and 'Priority' with a dropdown menu set to 'All'. At the bottom right of the form are 'Search' and 'Clear' buttons.

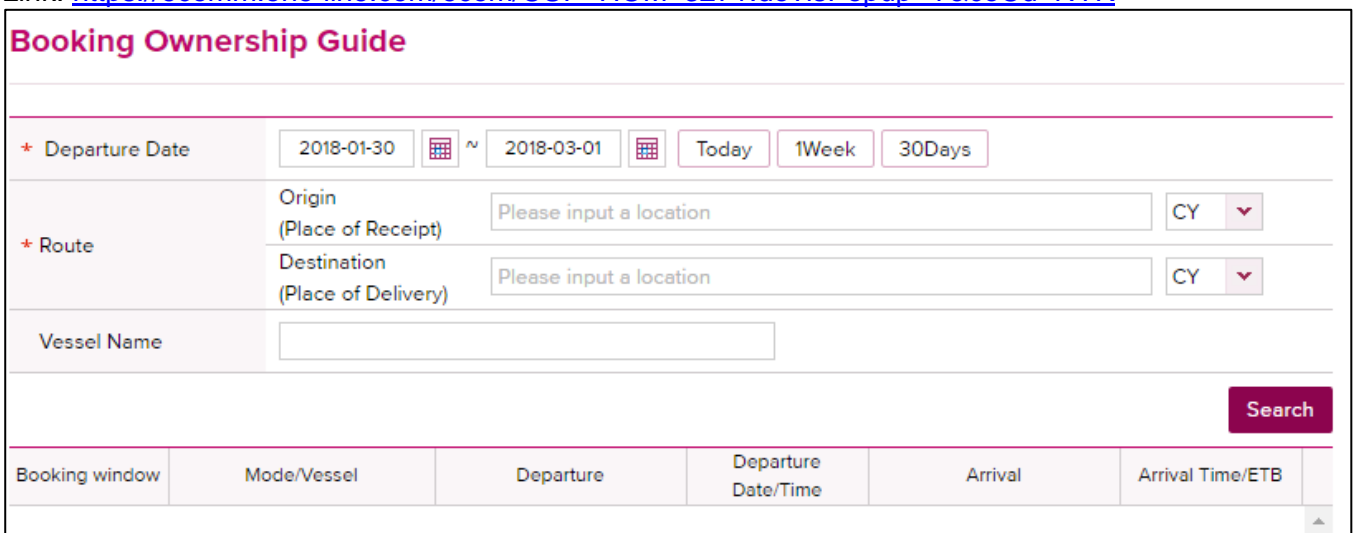
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Login is required. Go to Outbound → Pre-Check → Booking Ownership Guide



The screenshot shows the NYK eComm Customer portal. The navigation menu includes 'Home', 'Global NYK', 'Liner', 'EDI', 'Help', 'eCommerce', and 'Service Provider'. The 'Outbound' section is expanded, showing 'Pre Check' with sub-items: 'Advanced Manifest Log', 'Special Cargo Status Search', 'DG Restriction Search', and 'Booking Ownership Guide' (highlighted with a red box). The main content area shows a 'Booking Request' form with a red box around the 'Ownership Guide' link and a 'User Guide' link. Below this is a 'Manual Booking Number' input field and a 'Quick Booking' section with a 'Template' dropdown, 'Select Name' dropdown, 'Edit' button, 'Copy Previous Booking' input field, and 'Apply' button.

Link: https://ecomm.one-line.com/ecom/CUP_HOM_3271.do?isPopup=Y&coCd=NYK



The screenshot shows the 'Booking Ownership Guide' search form. It includes a search bar with a 'Search' button. The form fields are:

- * Departure Date: 2018-01-30 ~ 2018-03-01, with options for 'Today', '1Week', and '30Days'.
- * Route: Origin (Place of Receipt) and Destination (Place of Delivery), both with 'Please input a location' text and 'CY' dropdown menus.
- Vessel Name: A text input field.

 Below the search form is a table with the following columns: Booking window, Mode/Vessel, Departure, Departure Date/Time, Arrival, and Arrival Time/ETB.

The Vessel Voyage Direction List (VVD List) is a secondary reference that has been created to provide the full list of ONE and legacy line vessels being operated by NYK and other lines for each trade lane during the transition period.

To access this reference, please click the following link:

<https://www.one-line.com/en/standard-page/vessel-voyage-direction-list>

More information on the booking commencement for ONE can be found at the link below.

<https://www.one-line.com/en/news/one-ready-take-bookings-february-1>

And if you have any queries related to ONE booking commencement, please use the following link to locate a ONE booking window in your region:

<https://www.one-line.com/en/standard-page/booking-contacts>

Kind regards.