



ONE France News Letter N°1



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Booking Acceptance

ONE is very pleased to announce that our office network will commence booking activity on 1 February 2018 for vessel departures in April 2018.

The commencement of booking acceptance for voyages which will fall under the era of ONE

Bill of Lading issuance has been a major milestone in our integration project. We have been preparing carefully for this event and, with the support and assistance of our customers, we are anticipating a smooth launch.

The transition of booking from the legacy 3J lines over to ONE will not take place globally on a single date. Rather, the migration will take place on a voyage by voyage basis dependent upon specific origin location.

We wish to explain the methodology by which customers will be able to identify the appropriate booking channel for a specific origin + voyage opportunity

Customer Service One France

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ONE

OCEAN NETWORK EXPRESS

NEWS LETTER

January 2, 2018

Preparations going well for ONE business launch!

- 2018 THEA product launch
- Resource transition planning
- Tariff & pricing tools final readiness
- System & data final readiness
- EDI transition testing



4

APRIL

- ONE fully operational & receiving all bookings.
- Full staff deployment
- Fully stable customer contacts
- Continuous process & customer experience improvement
- Legacy companies completing smooth sunset

3

MARCH

- All bookings for APRIL sailings taken by ONE.
- Smooth ongoing operations @ legacy companies.

2

FEBRUARY

- Initial booking acceptance
- Further staff resource migration
- Phased transition to ONE operations & branding

1

JANUARY

- Sales & commercial resource expansion
- Final systems training
- "other than THEA product" launch
- Final preparations for booking launch

DECEMBER

12





Our Products

Please consult our Website :

<https://one-line.com/>

