



Customer Update

June 11, 2018

Update of the Ashdod Imbalance Surcharge (AIS) and implementation of Emergency Imbalance Surcharge- Haifa (EIS)

Dear Customer,

In light of the continuous balancing and operational challenges at Israeli ports, and in order to maintain our high service levels, please be advised that ZIM has decided to update the Ashdod Imbalance Surcharge (AIS) which applies to all the Import to Ashdod and implement Emergency Imbalance Surcharge- Haifa (EIS) which applies to all the Import to Haifa, for all cargo types, as follows:

- **\$85 per Container** from Mediterranean (East + West) and Black Sea base ports
- **\$85 per Container** from North Europe & Baltic / Scandinavian base ports

The above shall be implemented as of **June 25th, 2018** sailing date, till further notice.

- Above charges are additional to the applicable base freight charge, THC, bunker charges and security and PSS related charges which are provided in ZIM's Tariff Calculator (<http://www.zim.com/knowledgecenter/tools/pages/tariff-calculator.aspx>) as well as other charges for additional services, local charges and contingency charges.
- For further details kindly see our website www.zim.com or contact our local sales / customer service representative.

These measures are necessary in order to maintain our current levels of service and high reliability.

Our customer service team is at your disposal for any inquiry.

For further details kindly contact ZIM local sales.

Sincerely yours,

ZIM Integrated Shipping

*** Russian trades are excluded. For details regarding freight and charges for Russian trades please contact the local sales/customer representative;