

# Customer Service Update



Dear Valued Customer,

We are pleased to inform an upgrade of our Mediterranean Gulf Express Service (MGX). The enhanced rotation will include Port Everglades and Tangier. Port Everglades will become the first port of call in the US.

The new rotation, commencing with the M/V Rio Charleston, expected to call Port Everglades in July 3, is as follows:

Cagliari – Livorno – Genoa – Barcelona – Valencia – Port Everglades – Kingston  
Vera Cruz – Altamira – Houston – New Orleans – Tangier - Cagliari

This enhanced rotation provides better coverage and significantly improves transit time to Miami area.

Yours sincerely,

**ZIM Customer Service**

