

Customer Service Update



Date: 10.04.2017

Service Change Notice – North European Services

Dear Valued Customer,

We wish to inform you that we are going to change our service structure between North Europe and the East Mediterranean.

As from April 24th MSC Tokyo 21/e, we are going to add Limassol on the southbound voyage offering a direct connection from Felixstowe, Rotterdam, Hamburg, Antwerp and Le Havre.

With this change we will improve our northbound transittime from Israel to Valencia and North Europe even further, to be the best transittime in the Market as from the westbound ER Pusan 44/w.



1

Customer Service Update



On the NE2 Service we are going to add a port call in Alexandria as our Limassol activity will move to the NE1 Service.

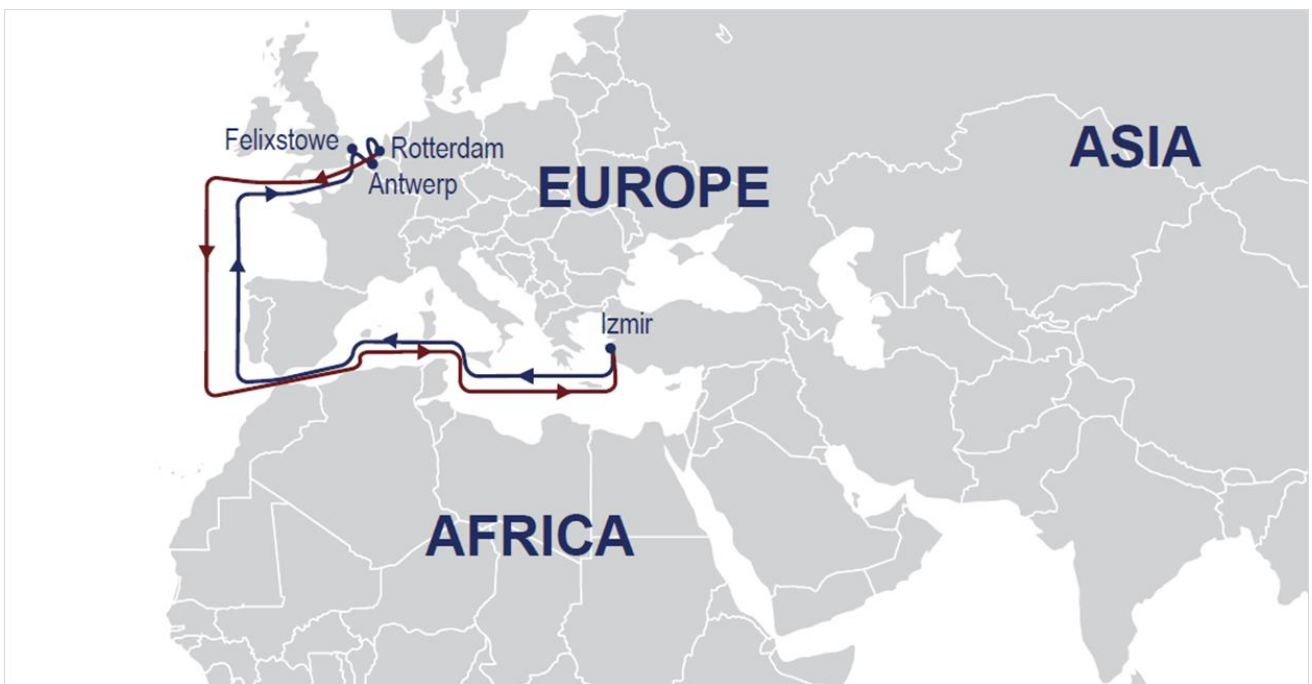
This service will call the Alexandria Old Port Terminal



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The NE3 service will now offer a direct connection between north Europe and the port of Izmir as well as Piraeus, Thessaloniki. First vessel to sail under the new rotation is the MSC Matilde ets Flelixstowe April 26th.



For further queries, or required information, please contact your ZIM local representative.

Sincerely,

Trade Management
ZIM Integrated Shipping Services Ltd.