



## Belgium - Antwerp Euro Terminal (AET) - Physical Customs Documents

Dear,

Please note that **Antwerp Euro Terminal (AET)** has announced they will **no longer accept physical customs documents** (with MRN) for export containers at the terminal as from **November 1, 2019**.

Only paper customs documents without MRN must still be handed over physically at the terminal:

- Military 302 documents
- Export or T1 customs documents issued under an emergency procedure
- Carnet ATA documents
- ...

Customs documents with MRN have to be registered in advance via the C-Point eDesk application: <https://www.c-point.be/en/services/e-desk> or <https://my.portofantwerp.com>

We kindly remind you that MPET already no longer accepts physical customs documents as from August 12, 2019. (see our customer letter from August 1st)

We expect that more terminals will also implement a similar procedure in the near future. Therefore, please prepare yourself to register all your customs documents in the eDesk application of C-Point for all terminals in Antwerp.

We are here for you - if you have any questions or comments, please contact your local **Hapag-Lloyd office** or send me an **email**.

Best regards,



**Michael**

From Your Customer Communication  
Team

## Keep in touch

---



[IMPRINT](#) [PRIVACY TERMS](#) [WEBSITE](#) [EMAIL PREFERENCES](#) [UNSUBSCRIBE](#)