



## China - Implementation of Reefer Adjustment Surcharge

Dear ,

Rapidly rising operational costs and a reefer plug shortage in Shanghai, Xingang and Ningbo caused by the extended Lunar New Year holidays – have regrettably forced us to undertake various special measures for reefer transports to Mainland China, including: diverting cargoes to other terminals or ports that currently do have adequate reefer plug availability; waiting for further transit; returning your reefer containers to their port of origin; or keeping them on board to arrive at the port the destination on the vessel's next voyage.

We will continue to accept reefer bookings to Mainland China ports.

Please note that we currently cannot guarantee a delivery time, or a guaranteed cargo routing. Bookings to Mainland China ports will risk being re-routed to a different terminal or port. This process will continue until the terminals are ready again to receive reefer containers.

In order to recover additional operative cost we will apply a worldwide Reefer Adjustment Surcharge (RAS).

**Name:** Reefer Adjustment Surcharge (RAS)  
**Regarding:** All reefer cargoes destined for Mainland China ports  
**Amount:** USD 500 per TEU  
**Scope:** Worldwide  
**Effective:** February 17, 2020\*

\*For trades subject to the US Shipping Act, the RAS surcharge will be applicable as of **March 18, 2020**.

Thank you for your understanding and continued support. We will promptly keep you posted about any future developments.

We are here for you - if you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



**Christian**

from our Customer Communication  
team

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