



China & China/Hong Kong – Revision of Booking Cancellation Fee

Dear ,

Further to our previous [customer notice](#), we will postpone the implementation of the Booking Cancellation fee for export bookings from China and China/Hong Kong. The new effective date will be **April 1, 2020**.

Details are as follows:

- The Booking Cancellation fee will be applicable for export bookings from China and China/Hong Kong which are cancelled 7 calendar days or less before the ETD of the first intended vessel due to customer related issues.
- Manual Processing Fee of Booking Cancellation (MPO): CNY300 per Bill applicable for China export shipment.
- Booking Cancellation Fee (BCF): HK300 per Bill applicable for Hong Kong export shipment.

The Booking cancellation fee is chargeable for customer requested cancellations only.

We are here for you - if you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team

Keep in touch



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