

Enhancement of the Caribbean Express Service - CES

Dear ,

Please be informed that in order to strengthen and optimize our presence in the Caribbean and Central America markets to North Europe and vice versa with a continued focus on serving the Reefer segment as well as Special Cargoes we have enhanced our current and weekly Caribbean Express Service (CES) as follows:

Willemstad – Oranjestad – Kingston – Santa Marta – Puerto Limon (Moin) – Caucedo – London Gateway – Rotterdam – Antwerp – Willemstad



For export cargoes as of M/V BALAO (outbound) Voyage 002S starting in London on January 5, 2020 we will offer the new rotation in the Caribbean and Central America.

The new rotation in North Europe will start with the same voyage M/V BALAO Voyage 002N sailing from Kingston on January 22, 2020.

With these changes we will provide you with a dedicated Reefer product with highly competitive transit times and the respective connectivity to the major markets in North Europe and the Caribbean and Central America.

Southbound		London (Gateway)	Rotterdam	Antwerp
	Arrival Day	SUN	MON	WED
Willemstad, CW	SUN	14	13	11
Oranjestad, AW	MON	15	14	12
Kingston, JM	WED	17	16	14
Santa Marta, CO	SAT	20	19	17
Puerto Limon, CR	MON	22	21	19

Northbound		Willemstad, CW	Oranjestad, AW	Kingston, JM	Santa Marta, CO	Puerto Limon, CR	Caucedo, DO
	Arrival Day	SUN	MON	WED	SAT	MON	WED
London (Gateway)	SUN	21	20	18	15	13	11
Rotterdam	MON	22	21	19	16	14	12
Antwerp	WED	24	23	21	18	16	14

Vlissingen, NL has been replaced by Antwerp, BE and Cartagena, CO has been replaced by Kingston, JM in the new pro-forma Schedule. From / to Cartagena and its connected service network you will continue to use our reliable South America West Coast Service (SWX).

With this enhanced CES product Hapag-Lloyd will be able to offer two sailings per week from the U.K. into the Caribbean and with the fastest transit time from London to Kingston, JM.

With CES calling Caucedo, DO on its northbound voyage we demonstrate our commitment to our customers and this important reefer market by being the only shipping line in the market offering two direct sailings (CES and SWX) per week to North Europe.

We are here for you - if you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team

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