



## Japan - Review of Outport Acceptance

Dear MATHIEU,

In order to improve our service quality and serve you as our customer better, we shall streamline our products portfolio in respect of the ports of call in Japan.

Accordingly we will stop accepting bookings from and to following outports in Japan, as noted in below table, and **effective January 1, 2020**. Cargo acceptance in other ports will remain unchanged.

In case of Japan shipments accepted already, empty containers picked up, or shipments on the way to Japan and due to arrive post January 2020, our Customer Service team will continue to handle your cargo without any issue.

Please reach out to our [Japan teams](#) for any assistance needed in context of above. Below we illustrate the table of Japan ports concerned, which includes our recommendation for alternative options.

No	Port Name, PREFECTURE	Alternative Port, PREFECTURE
1	Chiba , CHIBA	Tokyo or Yokohama , TOKYO/KANAGAWA
2	Fukuyama , HIROSHIMA	Hiroshima , HIROSHIMA
3	Hachinohe , AOMORI	Sendai, Tokyo or Yokohama
4	Hakodate , HOKKAIDO	Tomakomai , HOKKAIDO
5	Hamada , SHIMANE	Kobe , HYOGO
6	Hitachinaka , IBARAKI	Tokyo or Yokohama, TOKYO/KANAGAWA
7	Imabari , EHIME	Matsuyama , EHIME
8	Ishikari , HOKKAIDO	Tomakomai , HOKKAIDO
9	Iwakuni , YAMAGUCHI	Hiroshima , HIROSHIMA
10	Oita , OITA	Moji or Hakata , FUKUOKA
11	Kanazawa , ISHIKAWA	Nigata, Tokyo or Yokohama
12	Kawasaki , KANAGAWA	Tokyo or Yokohama, TOKYO/KANAGAWA
13	Kumamoto , KUMAMOTO	Hakata , FUKUOKA
14	Kushiro , HOKKAIDO	Tomakomai , HOKKAIDO
15	Muroran , HOKKAIDO	Tomakomai , HOKKAIDO
16	Nagasaki , NAGASAKI	Hakata , FUKUOKA
17	Onahama , FUKUSHIMA	Tokyo or Yokohama, TOKYO/KANAGAWA
18	Otake , HIROSHIMA	Hiroshima , HIROSHIMA
19	Sakata , YAMAGATA	Akita, Tokyo or Yokohama
20	Satsuma-Sendai , KAGOSHIMA	Hakata , FUKUOKA
21	Shimonoseki , YAMAGUCHI	Moji , FUKUOKA
22	Takamatsu , KAGAWA	Kobe , HYOGO
23	Tokushima , TOKUSHIMA	Kobe , HYOGO
24	Toyohashi , AICHI	Nagoya, AICHI
25	Tsuruga , FUKUI	Kobe, HYOGO
26	Yatsushiro , KUMAMOTO	Hakata , FUKUOKA

We are here for you - if you have any questions or comments, please contact your local **Hapag-Lloyd office** or send me an **email**.

Best regards,



**Michael**

from our Customer Communication  
team

## Keep in touch

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