



## Kuwait - Requirements for B/L Processing

Dear,

It is our constant endeavour to provide you with a high quality of service and we strive to remit to you a fast and clear Bill of Lading Draft.

To accurately process your Bill of Lading faster, it is **mandatory to provide the following basic details** in the appropriate fields of your Shipping instructions:

- Party Details Shipper / Consignee / Notify Party with complete details including Address / City / Country / Telephone number & Email address.
- Cargo Details Complete description for all containers with correct piece count, weight details (Gross / Net) and volume (CBM).
- **Seal** Seal numbers are mandatory to complete the Bill of Lading and to avoid any additional charges at destination.
- Freight Terms Kindly identify freight terms accordingly as collect or prepaid for all charges including SEA Freight / Destination charges / Origin charges.

In the absence of the above information, there will be a delay in processing your Bill of Lading drafts until all relevant details are properly received.

Please be aware that an amendment charge will apply for any correction request received after 2 days of vessel sailing from the Port of Loading.

We appreciate your business and continued support as we work to improve our business- and service levels.

For further assistance, you are welcome to also contact <u>our team in Kuwait</u>. We are here for you - if you have any questions or comments, please contact your local <u>Hapag-Lloyd office</u> or send me an <u>email</u>.

Best regards,



## **Michael**

## from our Customer Communication

Team

## **Keep in touch**













<u>IMPRINT</u>

PRIVACY TERMS

WEBSITE

**EMAIL PREFERENCES** 

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