



## Turkey - Booking Cancellation Fee

Dear ,

Resulting from recent review, kindly note that effective **October 28, 2019** Hapag-Lloyd Turkey will revise the local **Booking Cancellation Fee (BCF)** for all destinations as follows:

- **USD 50.- per Container**

Our [Turkey offices](#) need to be informed about cancellations at the latest 2 days before the respective FCL Cut-off date.

The Booking Cancellation fee applies for all shipments which are postponed from the first planned vessel and not loaded.

We are here for you - if you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



**Michael**

From our Customer Communication  
Team

**Keep in touch**

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