

## Turkey-Booking Cancellation Fee

Dears,

We would like to inform you that with effect from **July 1, 2019** Hapag-Lloyd Turkey will update the Booking Cancellation fee as follows:

**Booking Cancellation Fee for Middle East destinations will be:  
20' → USD 50 / Per Container - 40' → USD 100 / Per Container**

**Booking cancellation Fee for other destinations will remain the same (USD 100/ Per Shipment).**

- Please contact Hapag-Lloyd Turkey for cancellation at least two days before the FCL cut-off.
- Booking Cancellation fee occurs for all shipments that are postponed from 1st planned vessel (not loaded).

**We are here for you - if you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).**

Best regards,



**Christian**

From Your Customer Communication  
Team

Keep in touch

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