



Customer Information

06 February 2020

Port Congestion Surcharge – Reefer Cargo into Shanghai and Xingang, China

Dear Customer,

We would like to inform you about the ongoing terminal reefer plug shortage we are experiencing in the ports of Xingang and Shanghai. Due to the extended Chinese New Year holidays, yard density has reached critical levels and we are forced to divert cargo as no reefer plugs are available at the terminals.

We recommend customers, when possible, to ship to other Chinese destinations in order to avoid the congested ports. This recommendation is in particular important for transit time-sensitive chilled commodities. For cargo already in transit, we will offer free change of destination for those customers who decide to divert the cargo to other Chinese destinations

Hamburg Süd will, until further notice, continue accepting reefer bookings into Shanghai and Xingang under following conditions:

- 1) We will not be able to guarantee the cargo routing nor take any responsibility for the delivery time. Cargo arriving in the ports of Shanghai and Xingang is being diverted to alternative locations until the ports are able to receive reefers again.
This situation is outside of our control and is also affecting cargo already in transit to mentioned destination ports.
- 2) Hamburg Süd will apply **effective tomorrow 7th February 2020 a congestion surcharge of USD 1,000 per container for ALL reefer cargo arriving into Shanghai and Xingang** to cover the additional cost of re-routing. Any regulated corridor will have effective date from *6th March 2020*.

Thank you for your understanding. Please contact your Hamburg Süd representative with any questions that you may have.

With kind regards,

Hamburg Süd

Region Europe Offices & Agents

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