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Customer Advisory

Congestion surcharge (CFD) – Reefer Cargo into Ningbo, China

25 February 2020

Dear

Customer,

We would like to inform you that the plug shortage in Shanghai and Xingang has not improved in the latest weeks and, indeed, it has been worsening also in surrounding ports (ref. <https://www.maersk.com/news/articles/2020/02/07/cfd-reefer-cargo-into-shanghai-xingang-china>) For that reason, we will be expanding the scope of the congestion, adding also Ningbo into the scope. Tariff applicable will be the same (1000 USD per container) and the effective date will be 28th FEB for non-FMC corridors and 22nd March for FMC corridors.

We recommend customers, when possible, to ship to other Chinese destinations or other markets in order to avoid the congested ports. This recommendation is in particular for transit time-sensitive, perishable, chilled commodities with a limited/short shelf life, e.g. fruit/vegetables and frozen meat.

For cargo already in transit, we will offer free change of destination for those customers who decides to divert the cargo to other Chinese destinations

In order to offer you a choice, Maersk will, until further notice, accept reefer bookings into Ningbo strictly on the following conditions, which the customer is deemed to have accepted:

- 1) We do not guarantee the cargo routing nor take any responsibility for the delivery time. Cargo arriving in the ports of Ningbo is being diverted to alternative locations until the ports are able to receive reefers again.

This situation is outside of our control and is also affecting cargo already in transit to mentioned destination ports.

2) Maersk will apply **effective 28th February 2020** a **congestion surcharge** of **USD 1,000 per container** for **ALL Reefer** cargo arriving into **Ningbo** to cover the additional cost of re-routing. Any regulated corridor will have effective date from 22nd March 2020

We are monitoring the situation and depending on the development we will determine if further measures need to be taken.

For your reference, we have also included the levels and rate structure for sample corridor from Rotterdam to Ningbo, valid from today until further notice. These may be subject to future change; however, we will make sure to notify you accordingly.

For more details, please click on *Read More*.

[Read More](#)

Thank you for your understanding and cooperation. We look forward to continuing working with you in the future.

In case of any questions, please contact [your local customer service or sales representatives](#).

Best regards,

Maersk

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