



**Less
paper,
Less
effort**



Don't you wish you could reduce your paperwork?

Maersk is pleased to bring you Simplified Freight Invoices. Starting on March 16th, 2019 your freight invoicing will experience a face-lift.

How does it work today?

If there is a change to the price on your shipment, previously Maersk would cancel the original invoice and then issue a completely new invoice with the revised charge and no explanation of how it linked to the original. Some customers also received a credit note.

Current process:

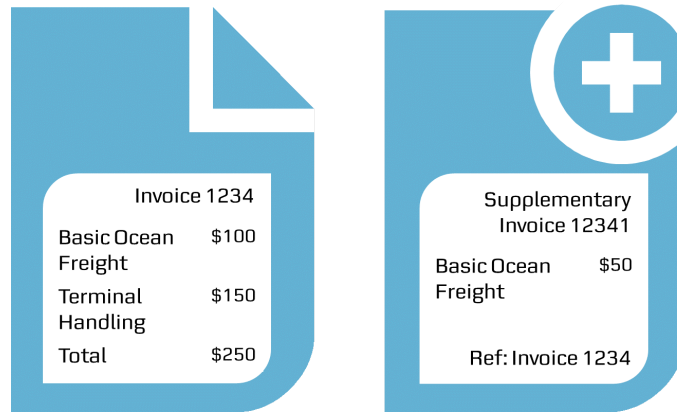
Original Invoice + Random New adjusted invoice with no link to the original

New invoicing process

From March 16th, 2019 onwards, we will improve our process to serve you better. You will keep the original invoice, and we will issue either a credit note or a supplementary invoice, with improved information detailing the reason for the change.

New process:

Original Invoice + Credit Note/Supplementary with link and details



Invoice 1234	
Basic Ocean	\$100
Freight	
Terminal Handling	\$150
Total	\$250

Supplementary Invoice 12341	
Basic Ocean	\$50
Freight	
Ref: Invoice 1234	


The above example shows an original invoice (left) where the Basic Ocean Freight was underbilled by \$50.00. A supplementary invoice (right) for the \$50 is then created. The supplementary invoice will reference the original invoice number and amount as seen on the right.

At any time you can find your invoice copies on Maersk.com under MyFinance. And while you're there, save more time by paying directly with your bank account or a credit card (Visa/Mastercard).

Here at Maersk we are continuously working to improve your experience. We appreciate your business and look forward to continuing working with you in the future.

If you have any queries please contact your collector, customer service or sales person.

Note: The above process is not yet available for EDI solutions, but will be available in future releases upon request.



Your promise. Delivered.

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