

## Customer Advisory Maersk Transatlantic Winter Schedules

10th December 2019

Dear Valued Customer,

The increasing severity of the winter weather across the north Atlantic over recent years has led to the deterioration in reliability on the trade which Maersk plans to address through a new approach. We are pleased to announce winter schedules for our four North Europe to US services; the TA1, TA2, TA3 and TA4.

Most carriers struggle with ad hoc omissions to restore vessel schedules which can also lead to subsequent short shipments and delays that inevitably create disruptions to your supply chains. To counter this, over a 6-12 week period will run schedules with rotating planned omissions that will allow us to keep the ships on schedule and better plan your cargo departures and arrivals. The schedules will be updated in our booking system and, for those ports that are impacted and where we have the ability to offer an alternative sailing or routing the same week, these option will be available

The new schedules will go into effect the first week of January for our TA1 and TA3 services and run to the end of March. Our TA2 and TA4 schedules will go into effect from the second week of February and also run to the end of March after which all four services will go back to their current schedules.

We expect that this program will vastly improve your experience with Maersk as sudden changes to your cargo plan will be reduced compared to previous years.

For any questions, please contact your local Sales department.

Kind Regards,

## The Maersk Transatlantic Team

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