

01/Mar/2020

Dear Valued Customer,

Notice of Surcharge Update

Thank you for your continued support and choosing ONE to cater to your needs. Please kindly be advised that changes have been made to the following ONE surcharge. The new levels will be applicable across all trade lanes and services and will be valid till further notice.

Charge Name	Manual Booking Fee (MBF)
Service Scope	All trade (Origin – France)
Amount	€ 25 per Booking
Target	Manual Booking (BKG request by e-mail or Telephone)
Effective date	1 st April 2020 (Freight Application Date)
Validity	Until further notice

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

For Basic Ocean Freight rates, Bunker Related Charges, THC's (Europe/Mediterranean), Security Related Charges, Peak Season Surcharges (if applicable) will remain unchanged and which can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other Charges such as local charges and contingency charges may apply.