



CUSTOMER ADVISORY

16 NOV 2020

Equipment shortage in Asia

Dear Valued Customer,

The global supply chain has faced many disruptions in 2020.

The industry is facing a strong demand on containers out of Asia, due to a decrease of imports and a surge on exports, well ahead of the usual peak season.

While the CMA CGM Group strives to accommodate the demand and is implementing several solutions to buy, lease and reposition containers, we are facing an equipment shortage in Asia. Our vessel fleet is also fully utilized and several ports are facing congestion.

As this is an industry-wide issue, we seek your understanding as we work relentlessly to meet your shipping needs.

We also seek your cooperation to help us alleviate the situation by picking up your containers and returning the empty ones in a timely manner. For new bookings, to ensure faster cargo release, please also consider alternative ports of discharge that are not suffering from congestion.

For assistance, please contact your local representative. We thank you for your business and continued support.

Sincerely,

CMA CGM Group