



## CUSTOMER ADVISORY

19 November 2020

### **Suspended: Reefer bookings to Huangpu, China**

Dear Valued Customer,

The ports of Huangpu, China are currently experiencing congestion due to stricter inspection and disinfection requirements of reefer imports. Most reefer plugs are already being occupied.

Please be informed that all carriers under the CMA CGM Group will **stop accepting bookings of reefer shipments** bound for Huangpu, China, effective from loading date 18 November 2020, until further notice.

For containers in transit, to keep your reefer cargo in premium condition, you are highly recommended to contact your local representative to change the port of discharge/destination.

As we try our best to safeguard your cargo, please note that all related costs will be on Consignee's account\* and payable upon delivery.

For assistance, please contact your local representative.

We thank you for your kind understanding.

Yours sincerely,

**CMA CGM Group**

*\*Pursuant to Provision 10 "MATTERS AFFECTING PERFORMANCE" of the carrier's Bill of Lading Terms and Condition, please be informed that all additional costs, including but not limited to storage, demurrage and plugging costs -onshore or afloat - at the alternative discharge port or extra forwarding costs, shall be for Merchant's account and payable upon delivery. The carrier shall have no liability whatsoever for any loss or damage to cargo resulting from circumstances totally beyond the carrier's control, for which risks and costs shall be for Merchant's account.*