

Customer Advisory

Montreal, August 3rd, 2020

Subject: CMA CGM Canada – Montreal Port Call Contingency Action

Dear Customer,

With the situation continuing to remain unstable at the Port of Montreal due to the strike in general, we would like to keep you appraised that we may have to decide on a contingency plan at very short notice with a diversion of vessel calls to alternate ports / terminals in Canada.

The idea would be to avoid any hindrance, risk, delay, difficulty or disadvantage of any kind to your cargo movement and the possibility of cargo getting held up indefinitely at any point.

While we will keep you informed of the evolution on this matter related to your shipments, it is important to note that any additional charges arising as a consequence of these changes to routings will be passed onto those respective shipments.

We appreciate your support of our CMA CGM Canada services.

Sincerely,

As Agents for CMA CGM S.A.