



Auckland - Port Congestion Surcharge

Dear ,

Due to ongoing congestion in the port of Auckland caused by reduced terminal labour and productivity, we will apply a **Congestion Surcharge** in order to maintain service levels.

The Congestion Surcharge Origin / Destination (CGO/ CGD) of **USD 250 per TEU** will be implemented as follows:

- Export cargo from Auckland to non-FMC trade lanes:
 - CGO effective from vessels departing Auckland on or after November 18, 2020
- Import cargo to Auckland from non-FMC trade lanes (excluding CN, HK and Macau):
 - CGD effective from vessels departing origin on or after November 18,2020
- Export cargo from Auckland to FMC-regulated lanes:
 - CGO effective from vessels departing Auckland on or after December 10, 2020
- Import cargo to Auckland from FMC-regulated lanes:
 - CGD effective from vessels departing origin on or after December 10, 2020

We will monitor the situation and will inform you as soon as Auckland Port operations return to normal.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team

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