



China, Hong Kong, Taiwan - Booking Window Implementation

Dear ,

In order to provide you with the most realistic and accurate vessel outlook and to avoid multiple booking adjustments, Hapag-Lloyd will implement a booking window for Greater China (including Hong Kong and Taiwan) effective **December, 15 2020** onwards. Hapag-Lloyd fully understands that this is an important change and will better facilitate your supply chain planning.

Please find the detailed booking windows below, counted in calendar day along with the general terms as stated below:

1. Booking window is based on the timeline stated in the following tables for main service (Table 1) and feeder services (Table 2). The tables can be found [on our website](#).
2. Calculation for booking window is based on booking received date till vessel ETD of the Port.
3. Bookings received from effective date onwards should follow the booking window logic.
4. Bookings received from effective date and falls outside of the booking window scope will be cancelled.

Meanwhile, please do not hesitate to reach out to respective Hapag-Lloyd offices for more information. For China – China@service.hlag.com. For Taiwan – (Taipei Office) Mainline: +886 2 2173-1600 #11 (For CSB) or twbkg@hlag.com.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Annalena

from our Customer Communication
team

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