



## China - New Handling Procedure for Yangze River Delta Area

Dear ,

We would like to inform you that with effect from **January 7, 2021**, we will implement a new procedure for shipments export from and import to **Chongqing, Luzhou, Wanzhou, Fuling and Yibing**.

With this new procedure, the main change is that Hapag-Lloyd will perform the following tasks directly instead of through appointed feeder operators:

1. Accept booking directly from customer\*;
2. Assign feeder vessel at Hapag-Lloyd's discretion;
3. Issue Bill of Lading(s) or release other relevant document directly to customer\* or through a Hapag-Lloyd appointed Administrative Agent; and
4. Collect freight and service charges directly from customer\*.

Please take note that we do not appoint any booking agent in these locations. Hapag-Lloyd offers various booking channels and digital solutions, we encourage you book with Hapag-Lloyd directly.

For bookings from Chongqing, Luzhou, Wanzhou, Fuling and Yibing with Hapag-Lloyd from 7th Jan 2021, Customers\* shall send commodity name in Chinese language and Customs registration number together with Shipping Instruction prior to the document cut off, which will be stated in the booking confirmation.

Email Subject and Address is as guided below.

Email Subject : B/L No. + Commodity Name in Chinese + Customs Registration No.

Email Address: [doc.nc@csd.hlag.com](mailto:doc.nc@csd.hlag.com)

\*Customer is hereby defined as customer and/or its appointed third party logistics service provider or 3PL.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



**Annalena**

from our Customer Communication  
team

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