



Manila – Import Reefer Restrictions

Dear ,

We would like to give you an update on the current situation in Manila. Due to lock-down that has been imposed in the Philippines as a result of the Covid 19 outbreak, this has led to operational restrictions for reefer cargo bound to Manila due to lack of reefer plugs.

Unfortunately, due to the aforementioned all related inbound operations as well as container pickup activities have been severely impacted and as a result reefer plugs are totally utilized. We anticipate that this situation, which is beyond Hapag-Lloyd's control, will continue for the upcoming weeks.

Given the above situation, we can offer the following options related to your cargo:

- (1) Amend delivery to Subic Bay or Batangas where consignee's can take delivery Or,**
- (2) Divert your reefer containers to another port / destination Or,**
- (3) Return your reefer containers back to origin**

Please note that for all options, all additional costs, risks and liabilities related to the storage or movement of the cargo after discharge will be for the account of the cargo owner.

We kindly ask for you to provide us with written confirmation of your preferred choice for taking delivery of the cargo at your earliest convenience in order for us to initiate the necessary arrangements.

We regret the inconvenience that these circumstances may cause.

The terms of this Notice shall be read in conjunction with and without prejudice to

Hapag-Lloyd's Bill of Lading / Sea Waybill terms and conditions and the Hapag-Lloyd tariff applicable thereto.

If you would like to find out more about the current situation, visit the [COVID-19 section](#) on our website.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team

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