



Singapore - Booking Cancellation Period

Dear ,

In order to continue to provide quality service to our clients we will be amending the time period that bookings may be cancelled without charge.

Currently the booking cancellation fee is charged for any booking cancelled 3 days prior to vessel ETA.

With effect from **December 1, 2020**, the booking cancellation fee in Singapore will be charged for any bookings cancelled 7 days prior to vessel ETA.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team

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