



Tianjin, China - Reefer Restriction Update

Dear ,

We would like to give you an update on the current situation for **reefer shipment to Tianjin**. Due to the instruction issued by local authorities, all reefer shipments to Tianjin are required to complete an inspection and test for COVID-19 before release. As such, reefer plugs in the terminal is facing severe shortage, resulting vessel berthing schedules being postponed.

Due to the aforementioned, all related inbound operations as well as container pickup activities have been severely impacted. As a result, reefer plugs has been fully utilized. Despite every effort, it was not possible to timely discharge all reefer containers in Tianjin and subsequently diverted to alternative ports such as Qingdao, Dalian, and other China Ports or keep the cargo at Busan. We anticipate that this situation, which is beyond Hapag-Lloyd's control, and will continue for the upcoming weeks.

Given the above situation, we would like to offer the following options related to your cargo:

- (1) Accept delivery at current port of discharge if situation allows Or,
- (2) Divert your reefer containers to another port / destination Or,
- (3) Return your reefer containers back to origin
- (4) In case we don't receive any instruction from you, Hapag-Lloyd reserves the right to take necessary arrangement.

Please note that for all options, all additional costs, risks and liabilities related to the storage or movement of the cargo after discharge will be for the account of the cargo owner. We kindly ask for you to provide us with written confirmation of your preferred choice for taking delivery of the cargo at your earliest convenience in order for us to initiate the necessary arrangements. We regret the inconvenience that these circumstances may cause and the terms of this notice shall be read in conjunction with and without prejudice to Hapag-Lloyd's Bill of Lading / Sea Waybill terms and conditions and the Hapag-Lloyd tariff applicable thereto.

Please contact us at China@service.hlag.com for more information.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Christian

from our Customer Communication
team



Annalena

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