



## Vietnam - Booking Cancellation Fee

Dear ,

We would like to inform you that effective from **December 1, 2020**, we will implement the Booking Cancellation Fee (BCF) for **Vietnam**.

This fee will be applicable to all bookings cancelled 72 hours before CY cut-off.

Effective for all types of containers the BCF will be:

Charge Description	Charge Code	Charge Amount	Application
Booking Cancellation Fee	BCF	VND 750,000 per booking	72 hours before CY cut-off

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



**Christian**

from our Customer Communication  
team

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