



## Customer Information

25<sup>th</sup> March 2020

## Detention in Transit Singapore, Busan, Hong Kong & Tanjung Pelapas

We understand that uncertainty causes strains when trying to plan your supply chain. To provide our customers with more flexibility, we will now offer customers the ability to hold their shipments in transshipment ports, called “**Detention in Transit.**” In tough times, we are happy to be your logistics partner. **No matter what.**

### Cost:

Administration: \$250 per container

Storage: Dry containers: \$75/container/day

Subject to re-nomination and Restow fees in case applicable and routing

For cargo sailing from Far East Asia, Oceania or South Africa, or cargo sailing to Far East Asia, we can adjust transport plans to hold the cargo in one of our transshipment hubs: Hong Kong, Busan, Singapore and Tanjung Pelapas.

### By shipping your cargo now, we will help with temporary storage.

- Manage warehouse constraints and relieve pressure on storage facilities
- Lower warehousing costs
- Position your cargo closer to your key markets
- Reduce lead time to delivery
- Hamburg Süd Customer service team as a single point of contact

### How does it work?

1. At the time of booking, advise your Hamburg Süd Customer Service representative that you need Detention in Transit.
2. Book your cargo as normal to final destination.
3. Once your cargo arrives to the transshipment port, we will hold the cargo until you decide. In case you need to make a change of destination (COD), we will waive the COD fees.

Please contact your local Hamburg Süd representatives should you require more information.

### Asia Offices & Agents

Hong Kong	+852 2161 3300	Tianjin	+86 22 5891 5200	Taipei	+886 2 7735 9700	Seoul	+82 2 731 6580 1
Shanghai	+86 21 2329 9000	Qingdao	+86 532 6887 7272	Singapore	+65 6880 2900	Tokyo	+81 3 3523 3692
Shenzhen	+86 755 3288 6000	Xiamen	+86 592 3129 888	Bangkok	+66 2 367 5810	Osaka	+81 6 6264 7541
Ningbo	+86 574 8781 4800	Nanjing	+86 25 8335 3600	Ho Chi Minh	+84 28 3825 6148	Jakarta	+62 21 252 2110
Guangzhou	+86 20 3225 0100	Dalian	+86 411 8273 0981	Kuala Lumpur	+60 3 7932 7088	Manila	+63 2 756 5555
Fuzhou	+86 591 8762 5818	Shantou	+86 754 8884 1111	Colombo	+94 11 248 5200	Phnom Penh	+855 23 222 673
Jiangmen	+86 750 3292 511	Qinzhou	+86 777 5881 233	Zhongshan	+86 760 8993 8091	Beihai	+86 779 3922 289