



Customer Information

25th March 2020

Update: Emergency Equipment Imbalance Surcharge North European ports (excl. UK) to all Mediterranean destinations

Dear customer,

In response to our last announcement from February 25th 2020, we would like to inform you that following Emergency Equipment Imbalance Surcharge (EIS) for shipments from North European ports (excl. UK) to all Mediterranean destinations **will be removed effective April 1st 2020:**

USD/EUR 150 per container for REEFER cargo ex all North European ports (excl. UK)

At the same time, please note that the following surcharges will remain unaffected:

USD/EUR 25 per TEU for DRY cargo ex Baltic and Russia

USD/EUR 50 per TEU for DRY cargo ex all remaining North European ports (excl. UK)

We want to thank you for your business and look forward to continuously serving your transportation needs. If you require more information, please contact your local sales manager or any of our customer service advisors.

With kind regards,

Hamburg Süd

Region Europe Offices & Agents

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Düsseldorf	+49 211 9574190	Wallisellen	+41 44 4555850	Barcelona	+34 93 4671899	Mersin	+90 324 2411900
Frankfurt	+49 69 7561260	Stockholm	+46 8 5030 4400	Valencia	+34 96 3670000	Alexandria	+20 3 4877154
Stuttgart	+49 711 2489180	Gothenburg	+46 31 755 4400	Genoa	+39 010 60691	Ashdod	+972 8 85179000
Gdynia	+48 58 66 20 261	Copenhagen	+45 35 441 500	Salerno	+39 089 2758911	Mumbai	+91 22 6124 5600
Vienna	+43 1 72852220	Helsinki	+358 9 4252 4400	Lisbon	+351 226194964	New Delhi	+91 11 4930 6100
Rotterdam	+31 10 4878400	Manchester	+44 161 876 7440	Tanqier	+212 539323958	Dubai	+971 4 3816 700