



Customer Information

Asia to Europe 2020 Q2 Seasonal Service Suspension

27th March 2020

As a reflection of reduced market demand in Europe due to Corona Virus impact, Hamburg Süd would like to announce service suspension of our NERA 2 (North Europe) and SERA 1 (Mediterranean) services during Q2 2020 with effective from week 15. The services are expected to resume subject to improved market demand to which we will inform you in due course.

First vessels to be suspended - WB

Service	Week	Port Vessel ETD	Qingdao	Busan	Ningbo	Yantian	Tanjung Pelepas
NERA 2	15	MSC SIXIN 015 W	10-Apr	12-Apr	16-Apr	19-Apr	24-Apr
Service	Week	Port Vessel ETD	Shanghai	Ningbo	Xiamen	Yantian	Singapore
SERA 1	15	MSC VENICE 015 W	8-Apr	11-Apr	14-Apr	20-Apr	22-Apr

* Based on vessel Estimated Time of Departure (ETD)

Alternative coverage – NERA 2 (WB)

- Rotterdam: Covered by NERA 1 and NERA 5 services
- Felixstowe: Covered by inducement of NERA 4 service to Felixstowe and NERA 1 service
- Antwerp: Covered by NERA 3 service

Asia Offices & Agents

Hong Kong	+852 2161 3300	Tianjin	+86 22 5891 5200	Taipei	+886 2 7735 9700	Seoul	+82 2 731 6580 1
Shanghai	+86 21 2329 9000	Qingdao	+86 532 6887 7272	Singapore	+65 6880 2900	Tokyo	+81 3 3523 3692
Shenzhen	+86 755 3288 6000	Xiamen	+86 592 3129 888	Bangkok	+66 2 367 5810	Osaka	+81 6 6264 7541
Ningbo	+86 574 8781 4800	Nanjing	+86 25 8335 3600	Ho Chi Minh	+84 28 3825 6148	Jakarta	+62 21 252 2110
Guangzhou	+86 20 3225 0100	Dalian	+86 411 8273 0981	Kuala Lumpur	+60 3 7932 7088	Manila	+63 2 756 5555
Fuzhou	+86 591 8762 5818	Shantou	+86 754 8884 1111	Colombo	+94 11 248 5200	Phnom Penh	+855 23 222 673
Jiangmen	+86 750 3292 511	Qinzhou	+86 777 5881 233	Zhongshan	+86 760 8993 8091	Beihai	+86 779 3922 289



Alternative coverage – SERA 1(WB)

- Beirut: Covered by feeder via Port Said
- La Spezia: To be confirmed
- Genoa: To be confirmed
- Fos Sur Mer: Covered by NERA 4 service via Tangiers

Please contact your local Hamburg Süd representatives should you require more information.

Thank you for your continuous support of our services.

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