

Customer Advisory

Freetime import Martinique & Guadeloupe

14 May 2020

[Martinique](#) [Guadeloupe](#)

We hope you are doing well and your loved ones as well. The current health crisis and lockdown measures have put the economy under pressure.

We are aware of the difficulties you encounter to pick full containers from the terminal and to return the empties back, thereby incurring a significant amount of detention costs.

In order to ensure continuity of Maersk service and maintain an exceptional customer experience, we would like to inform you that we have decided to change the amount applicable after the free time of detention rate for standard equipment.

Demurrage and storage costs : maintained and payable identically during the lockdown period.

Detention costs :

Direction: MQ & GP import

Feetime type : detention

Validity: 17th of march (Gate out full from terminal) to 30th of June 2020 (date of empty return to terminal)

Type of equipment: 20/40/40hdry/20&40open top/40flat

Free time and tariff

Type	DRY/NOR	20'/40'H REEF
Days	7	5

Applicable tariff after the end of detention free time

Days after freetime expiration	20'DRY/NOR	40'DRY/40'HDRY/45'DRY/NOR	20'REEF
7th to 9th day			21

Days after freetime expiration	20'DRY/NOR	40'DRY/40'HDRY/45'DRY/NOR	20'REEF
As from 10th day			25
As from 8th day	10	20	

To note

- invoices already issued for the concerned period will be subject to a credit note.
 - the new conditions of detention cannot be subject to litigation
 - the calculation of demurrage starts at the discharge of the container and stops at the full exit of the terminal
 - the calculation of detention begins at the full exit from the terminal and stops at the empty return to the terminal
 - from July 1, 2020 the standard rate will apply again.
 - if you benefit from specific conditions, these remain unchanged
- We hope that Maersk, by implementing this exceptional measure, has met your expectations.

We remain at your disposal and thank you for your confidence.

Maersk