

Customer Advisory

Seasonal Capacity Adjustment on Transatlantic Services due to Covid-19 Impact

April 09, 2020

To our Valued Customers,

Due to market demand reductions in North America and Europe caused by the COVID-19 pan-demic and the challenges that we are all facing in managing the supply chain, Maersk is working to ensure all challenges are managed in the best way possible along this supply chain including, balancing our network to match reduced demand. We will therefore be **seasonally suspending our TA4 service** as of week 18 outbound Europe till week 22 outbound Europe.

The services are expected to resume subject to improved market demand to which we will in-form you in due course. Maersk will continue to review the demand picture and will continuously adjust deployed capacity to match.

We will be ensuring the impact to our customers is minimized by rebooking the cargo to best available product as there is sufficient capacity available via these alternative services in light of the current environment and it has been decided that ports inducement will take place on the corresponding services to ensure the continuity of current coverage with minimal disruption.

Customers may therefore continue to place bookings with limited disruption.

For more details, please click below on Find out More.

In case of any questions, please contact <u>your local customer</u> <u>service or sales representatives</u> or check <u>https://www.maersk.com/schedules/for more details.</u>

Thank you for your understanding and cooperation. We look forward to continuing working with you in the future.

Best regards, Maersk

FIND OUT MORE

Maersk France, Maersk France S.A.S. (Marseille) 40 Boulevard de Dunkerque, MARSEILLE 13002, France

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