

Cet email contient des informations importantes  
relatives à notre activité

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Paris, le 4/11/2020

Chers Clients,

Nous vous confirmons que les navires continuent à subir d'importants délais lors de leur arrivée dans les ports d'Australie. La congestion aux ports de Sydney, Melbourne et Brisbane, [initialement causée par des incidents](#) liés aux conditions météorologiques puis [amplifiée](#) par des actions collectives, s'étend désormais au port d'Auckland, où le manque de main-d'oeuvre provoque des retards importants, désormais de l'ordre de 10 à 13 jours.

MSC a été proactif en ajustant les schedules afin d'accompagner les exportateurs et importateurs Australiens, les services ont ainsi été ajustés voire ajoutés afin de mitiger l'impact de cette congestion sur votre supply chain.

Cependant, compte-tenu du caractère permanent de cette congestion, MSC Mediterranean Shipping Company est contraint de mettre en place une surcharge congestion (CGS - Congestion Surcharge) afin de maintenir le niveau de service requis.

Cette surcharge d'un montant de **300 US Dollars** par TEU sera applicable pour toutes les expéditions depuis l'Europe, la Turquie et Israël vers Auckland dès le **09 Novembre 2020 (date de B/L)**.

Tout autre élément constitutif du prix, comme indiqué dans notre [EU Price Announcement](#) publié sur msc.com le 08 Septembre 2020, s'applique et reste inchangé.

MSC suit de près la situation, nous ne manquerons pas de vous informer de toute évolution des opérations à Auckland. Pour toute information relative à cette modification, veuillez à contacter vos interlocuteurs habituels.

Sincères Salutations

L'équipe MSC France.

Contactez MSC  
France

Newsletter MSC  
France

Paris, 4th November 2020

Dear Valued Customers,

MSC Mediterranean Shipping Company wishes to confirm that vessels continue to experience significant delays upon arrival at Australian ports. This congestion at Sydney, Melbourne and Brisbane, [initially caused](#) by weather events then [amplified by industrial actions](#), now stretches to the port of Auckland where a lack of workers is causing extended delays. From 10 to 13 waiting days are reportedly required to berth.

MSC has been proactive in adjusting our vessel schedules to help Australian exporters and importers from having to face long and unnecessary delays in their supply chain. MSC also recently took the step of making temporary service adjustments to our Capricorn Service and Kiwi Express, as well as implementing a new Sydney Shuttle service, in order to help mitigate some of these congestion delays.

However, due to the ongoing nature of the congestion and also in order to maintain our liner services at the required levels, a Congestion Surcharge of **US Dollars 300 per TEU** will be introduced at the port of Auckland for all cargo moving from Europe, Turkey and Israel as from the **09th November, 2020 (B/L date)**

Any other elements of the price, as indicated in our [EU Price Announcement](#) published on msc.com last 08th September, 2020, apply and remain unchanged.

MSC is following closely the situation and will inform you as soon as Auckland port operations will return to normal. For any information related to this update please contact your dedicated team.

Yours faithfully,

Team MSC France.

Get in touch  
with us

Newsletter MSC  
France

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MSC France S.A.S.

As agent for MSC Mediterranean Shipping Company S.A., Geneva

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