

Notice of implementing Auckland Port Congestion Surcharge

13th November 2020

Dear ONE Valued Customers,

We are experiencing consecutive vessel delays and schedule interruption as a result of serious port congestion at Port of Auckland, New Zealand due to a combination of factors, including shortage of labour. We have put tremendous efforts to sustain our service and fulfil our customers' requirements, and this has inevitably caused ONE a significant increase in overall operational costs.

ONE will implement a Congestion Surcharge of USD280/TEU to cover additional costs related to the all necessary arrangement to connect your cargo to and from Port of Auckland, New Zealand.

The Congestion Surcharge will be applied as follows

To and From Port of Auckland, New Zealand

(For all container types)

- **Export cargo from Port of Auckland, New Zealand**
 - Non-FMC Lanes: on or after 16th November 2020* (**based on freight application date*)
 - FMC Lanes: on or after 12th December 2020* (**based on freight application date*)
 - prepaid by shipper (charge code: CGL)
- **Import cargo to Port of Auckland, New Zealand**
 - Non-FMC Lanes: on or after 16th November 2020* (**based on freight application date*)
 - FMC Lanes: on or after 12th December 2020* (**based on freight application date*)
 - collected from consignee (charge code: CGD)

We are closely monitoring the situation and will keep you updated concerning any further developments.

Thank you for your kind understanding and continued support.

For any further inquiries, please contact your account manager or customer service representative.

Sincerely,

Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.