

19th January, 2021

Dear Valued ONE Customers,

Thank you always for your support to Ocean Network Express.

We would like to regretfully inform you that the following services will have blank sailings due to the unfortunate schedule delays. These delays resulted from the recent global terminal congestions related to the COVID-19 pandemic:

(Asia – North Europe Service)

Service	Bound	Intended ETA Port	Intended ETA Date
FE3 Service	West Bound East Bound	Shanghai Rotterdam	17 th February 2021 25 th March 2021

If you have any questions or concerns, please do not hesitate to contact your ONE sales account representative for additional support.

Sincerely,

Ocean Network Express Pte, Ltd