

Notice of implementing Congestion surcharge (CGD)

23rd November 2020

Dear Valued Customers,

Due to the slow inbound reefer container pick-up activity caused by tougher customs inspections, Tianjin's Xingang port in northern China is facing a serious shortage of available reefer plugs.

In consideration of this situation, ONE may need to adjust the original transportation plan for reefer shipments to Xingang port. This may result in extended period of storage of inbound reefers at transshipment port or the discharge of reefer containers at an alternative port without prior notice. In an effort to minimize loss and inconvenience, wherever operationally feasible, ONE shall endeavor to arrange onward transportation from the alternative discharge port to the originally intended destination subject to reefer plug availability.

In an effort not to compound the operational constraints and to maintain the safest operation possible under these circumstances, ONE will encourage customers to consider a change of destination to other alternative ports, especially for time-sensitive cargoes such as fresh, chilled commodities.

At the same time, ONE has decided to apply a congestion surcharge (CGD) of USD 1300 per container to cover additional costs related to the unexpected but necessary arrangement of shipments and associated plug-in charges, monitoring fees etc. If change of destination (COD) is requested to discharge inbound reefers from Tianjin/Xingang to other alternative ports, CGD and COD administration fee can be waived.

This measure is effective immediately for all Reefer cargo arriving into Xingang from 24th November 2020 onwards, and for regulated trades the effective date will be 23rd December 2020 until further notice.

We are closely monitoring the situation and will keep you updated concerning any further developments.

For any further inquiries, please contact your account manager or customer service representative.

Sincerely,
Ocean Network Express Pte. Ltd.

