

“Customer Advisory Temporary Suspension of cargo acceptance to South China during 2021 Chinese New Year Holiday”

Tuesday 1st Dec 2020

Dear Valued Customers,

Due to the COVID-19 quarantine requirements for the ship crews onboard to the coastal feeder running between South China and Hong Kong waters, feeder operators announced their services to be suspended from mid-Jan to the end of Feb 2021.

In consideration of this situation, ONE will temporarily suspend the acceptance of the cargo bound for the ports in the South China area and Fujian, listed below through South China main ports with the estimated arrival date to the main ports from 5th Jan 2021 to 26th Feb 2021.

Port of Discharge/Destination	Restriction	Restricted period	Cargo
Direct discharge at Hong Kong, Yantian, Shekou, Nansha, via trunk vessels	No restriction	N/A	All types size of equipment, including Hazardous, Reefer and Awkward cargo
For the ports in South China, Hainan, Guangxi and “Pearl River Delta” area including but not limited to Dongguan, Guangzhou, Huangpu, Huizhou, Foshan, Jiangmen, Sanshui, Shantou, Zhongshan, Zhuhai, Zhanjiang	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 5 th Jan to 26 th Feb 2021	All types size of equipment, including Hazardous, Reefer and Awkward cargo
For the ports in Fujian including but not limited to Xiamen, Fuzhou, Fuqing, Quanzhou	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 5 th Jan to 26 th Feb 2021	All types size of equipment, including Hazardous, Reefer and Awkward cargo

This list reflects the expectation as of 1st Dec 2020 and is subject to change.

The actual schedule of the feeder is still subject to change. And should there be any service changes becoming necessary, we will inform our customers as soon as possible through our usual communication channels.

For any further inquiries, please contact your account manager or customer service representative.

Thank you for your support and understanding during this unusual period.

Ocean Network Express Pte. Ltd.