

## “Customer Advisory Temporary Suspension of cargo acceptance to South China during 2021 Chinese New Year Holiday (No.4)”

Tuesday 2nd Feb 2021

Dear Valued Customers,

Due to the COVID-19 quarantine requirements for the ship crews onboard to the coastal feeder running between South China and Hong Kong waters, feeder operators announced the suspension of their services from mid-Jan to the last week of Feb 2021.

In consideration of this situation, ONE has temporarily suspended the acceptance of the cargo bound for the ports in the South China area and Fujian, listed below through South China main ports with the estimated arrival date to the main ports described in the table below:

(The part in **Bold** is updated in this advisory No.4)

| Port of Discharge/Destination  | Cargo   | Restriction                        | Restricted period   |
|--|---|------------------------------------|---|
| Direct discharge at Hong Kong, Yantian, Shekou, Nansha, via trunk vessels          | All types size of equipment, including Hazardous, Reefer, and Awkward cargo                           | No restriction                     | N/A   |
| For the ports in South China, Hainan, Guangxi, Fujian and “Pearl River Delta” area | <b>All types size of dry container excluding Hazardous and Awkward cargo</b>                          | Temporary suspend cargo acceptance | ETA to Hong Kong, Yantian, Shekou, Nansha until <b>13th Feb 2021 (Resume acceptance from ETA 14th Feb at the ports above)</b> |
|  | <b>Non-dry cargo with all types size of equipment, including Hazardous, Reefer, and Awkward cargo</b> | Temporary suspend cargo acceptance | ETA to Hong Kong, Yantian, Shekou, Nansha until <b>17th Feb 2021 (Resume acceptance from ETA 18th Feb at the ports above)</b> |

*This list reflects the expectation as of 2<sup>nd</sup> Feb 2021 and is subject to change.*

Should there be any changes becoming necessary, we will inform our customers as soon as possible through our usual communication channels.

Please contact your account manager or customer service representative at origin or destination offices for any further inquiries.

Thank you for your support and understanding during this unusual period.

Ocean Network Express Pte. Ltd.