

“Customer Advisory Temporary Suspension of cargo acceptance to South China during 2021 Chinese New Year Holiday”

Friday 8th Dec 2020

Dear Valued Customers,

Due to the COVID-19 quarantine requirements for the ship crews onboard to the coastal feeder running between South China and Hong Kong waters, feeder operators announced their services to be suspended from mid-Jan to the end of Feb 2021.

In consideration of this situation, ONE will temporarily suspend the acceptance of the cargo bound for the ports in the South China area and Fujian, listed below through South China main ports with the estimated arrival date to the main ports described in the table below:

Port of Discharge/Destination	Restriction	Restricted period	Cargo
Direct discharge at Hong Kong, Yantian, Shekou, Nansha, via trunk vessels	No restriction	N/A	All types size of equipment, including Hazardous, Reefer, and Awkward cargo
For the ports in South China, Hainan, Guangxi and “Pearl River Delta” area including but not limited to Beihai, Chiwan, DachanBay, Fangcheng, Guigang, Haikou, Qinzhou, Shekou, Shenwan, Wuzhou, Xiaolan, Xinhui, Yangpu, Yantian, Zhanjiang, and Zhongshan Port Authority Terminal	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 5th Jan to 23rd Feb 2021	All types size of equipment, including Hazardous, Reefer, and Awkward cargo
For the ports in South China, Hainan, Guangxi, and “Pearl River Delta” area excluding the ports mentioned above	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 10th Jan to 23rd Feb 2021	All types size of equipment, including Hazardous, Reefer, and Awkward cargo
For the ports in Fujian including but not limited to Xiamen, Fuzhou, Fuqing, Quanzhou	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 5th Jan to 23rd Feb 2021	All types size of equipment, including Hazardous, Reefer, and Awkward cargo

This list reflects the expectation as of 4th Dec 2020 and is subject to change.

Should there be any changes becoming necessary, we will inform our customers as soon as possible through our usual communication channels.

Please contact your account manager or customer service representative at origin or destination offices for any further inquiries.

Thank you for your support and understanding during this unusual period.

Ocean Network Express Pte. Ltd.