



Brexit Consequences: Temporary Suspension of Services to the UK

Customer Information

Dear Customer,

We are currently forced to temporarily suspend all Land Transport services from continental Europe to the UK with immediate effect.

The arrangements agreed under the Brexit deal have meant enormous bureaucratic regulations particularly for recipients in the UK, which they are currently unable to handle in a legally compliant manner. Most of the recipients (Importers or Consignee's) in the UK have never dealt with customs procedures before and need further guidance on the new regulations (e.g. the confirmation of the correct ten-digit commodity codes, providing Power of Attorney).

Therefore, we need to advise you to postpone all shipments until further notice. Furthermore, would you also please ensure that all necessary paperwork for customs i.e. export and import documentation, is in place for your shipments, as well as at the consignee i.e. all direct representation letters and HMRC information to allow for a smooth customs clearance.

We will do our utmost to support both origin and destination; shipper, and recipients and continue with our service as soon as possible.

If you have any questions, please contact your local DB Schenker team for support and further information.

Your DB Schenker team