



CUSTOMER ADVISORY

Dear Customer,

In the face of the challenges posed by the current global COVID-19 situation, Vanguard Logistics is working around the clock to maintain our high quality, reliable services for you and your customers. As part of our business continuity plans, we are implementing very specific measures in the CFS stations to ensure continuation of our services, while protecting the health & safety of our staff around the world, and are monitoring and adapting to rapidly changing local conditions.

In order to ensure operational continuity and to keep connecting the world with a high-quality service, **effective bookings made on/after 10 April 2020***, we will temporarily, and until further notice, levy a \$15 per HBL **Health and Safety Surcharge (HSS)**. The HSS surcharge will be billed on the export HBL and collected based upon payment terms for all cargo handled in or out of the USA, Europe & the Mediterranean. This Health and Safety Surcharge will allow us to cover part of the operating cost increases incurred in our CFS and the necessary network adjustments we anticipate will be required during the time of this emergency situation.

**The US FMC has granted special permission to publish this surcharge without a 30 day notice period.*

We trust to have kept you fully informed and we look forward to serving you in these troubled times. Should you have any further questions please don't hesitate to contact your local [Vanguard Logistics representative](#)