



## AL2 Service (AL2) – Schedule Recovery Measures

Dear ,

We regret to inform you that due to a crew incident, the Palena 022E / 023W is facing heavy delays and is currently waiting for a berth in Savannah. Counter measures to reduce the delay are currently in the planning. We will keep you informed and advise the new Europe berth windows as soon as possible.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



**Valentina**

from our Customer Communication  
team



**Leon**

from our Customer Communication  
team

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